



MUNCY SCHOOL DISTRICT

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Dr. Craig R. Skaluba
Superintendent
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Mr. Andrew T. Seese
Business Administrator/
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January 10, 2025

Dear Muncy Family,

The purpose of this letter is to make you aware of a recent cybersecurity incident involving PowerSchool, a nationwide software vendor which provides our Student Information System (SIS). **We want to emphasize that this was a breach within PowerSchool's network and not within Muncy School District's network.**

PowerSchool's investigation determined that an unauthorized party gained access to certain PowerSchool Student Information System ("SIS") customer data using a compromised credential. Unfortunately, PowerSchool's investigation made the determination that information belonging to Muncy School District's families and teachers was accessed and downloaded.

PowerSchool informed us that the taken data primarily includes parent and student contact information with data elements such as name and address information. Across their national customer base, PowerSchool has determined that some personally identifiable information (PII), such as social security numbers (SSN) and general medical information, was impacted. They are working with urgency to complete their investigation and determine whether PII belonging to our students and teachers was included. **It is important to note that current student and parent social security numbers (SSN) are not stored in Muncy School District's PowerSchool system.**

PowerSchool has also provided us with the following assurances:

- As soon as PowerSchool learned of the potential incident, they immediately engaged their cybersecurity response protocols and mobilized a cross-functional response team, including senior leadership and third-party cybersecurity experts. They have also informed law enforcement.
- Importantly, the incident is contained, and PowerSchool has no evidence of malware or continued unauthorized activity in the PowerSchool environment. PowerSchool is not experiencing, nor expects to experience, any operational disruption and continues to provide services as normal to our customers.
- PowerSchool deactivated the compromised credential and restricted all access to the affected portal. Additionally, PowerSchool conducted a full password reset and further

tightened password and access control for all PowerSource customer support portal accounts.

- PowerSchool has taken all appropriate steps to prevent the data involved from further unauthorized access or misuse. PowerSchool does not anticipate the data will be shared or made public and believes it has been deleted without any further replication or dissemination.
- The unauthorized access point was isolated to compromised PowerSource credentials, As PowerSource only permits access to the SIS database, PowerSchool confirmed no other PowerSchool products were affected because of this incident.
- PowerSchool remains committed to their partnership with Muncy School District and will be working diligently with us to communicate with our educators, families, and other stakeholders. PowerSchool is equipped to conduct a thorough notification process to all impacted individuals if it is determined PII belonging to specific students and teachers was included.
- While PowerSchool is unaware of and does not expect any actual or attempted misuse of personal information or any financial harm to impacted individuals because of this incident, PowerSchool will be providing credit monitoring to affected adults and identity protection services to affected minors in accordance with regulatory and contractual obligations, if it is determined PII belonging to specific students and teachers was included.

Based on what was shared with us from PowerSchool, the timeline of events was as follows:

- Sunday, December 22, 2024 – Date of PowerSchool Data Breach
- Saturday, December 28, 2024 – Date PowerSchool became aware of Data Breach
- Afternoon of Tuesday, January 7, 2025 – Date PowerSchool said they started to inform school districts impacted by the Data Breach
- Thursday, January 9, 2025 – Date I received communication from PowerSchool about the Data Breach

Muncy School District is working with our cyber insurance carrier's cyber incident response team and PowerSchool to determine the extent of our exposure. Although we share with you what we know at this time, we will continue to provide updates as more information becomes available.

Maintaining the trust and safety of our students, families, and staff is our highest priority. If you have any questions or concerns regarding this matter, please do not hesitate to contact me.

Sincerely,



Dr. Craig R. Skaluba
Superintendent